CARRIER NEUTRAL, PROVIDING ACCESS TO A RICH CONNECTIVITY AND CLOUD ECOSYSTEM

Amsterdam Technical Specification
Global Switch is a leading owner, operator and developer of large-scale, multi-customer, carrier neutral data centres across Europe and Asia–Pacific. Our data centres provide a rich carrier and cloud-neutral ecosystem and offer the reliability, security and flexibility that our customers require to house their IT infrastructure.

### Services

**Private Suites**
These self-contained areas, which can include 24x7x365 network operating centre facilities, are designed and built to customers bespoke specifications.

**Cages**
The Global Switch cage solution offers the benefits of large-scale resilience for medium sized IT space and power requirements. This solution provides secure private areas for customers and offers flexibility in design and layout.

**Racks**
Racks situated in colocation areas are a vital resource for businesses looking to outsource critical IT infrastructure, establish a presence in multiple strategic locations, or those wishing to increase their footprint as their space requirements grow.

**Meet Me Rooms**
Meet Me Rooms offer telecommunications companies highly secure purpose built areas to house their network infrastructure in order to connect with a host of companies and organisations within the data centres.

### Key benefits

**Scale:** Scalability with over 3,650,000 sq ft (340,000 sq m) across eleven world class, fully-fitted data centres.

**Flexibility:** Access to the full range of space and power solutions with flexibility to meet your needs.

**Network dense:** Data centres that are located adjacent to central business districts exclusively in Tier 1 markets offer connectivity rich, low latency solutions with direct access to the major international fibre routes.

**Competitive options:** A strong diverse service provider ecosystem ensures that customers have access to competitive pricing for a complete range of services.

**Resilient Infrastructure:** Global Switch provides uninterrupted power with multiple layers of redundancy, optimised cooling and security. Monitoring of these key components through highly sophisticated building management systems is backed up by 24x7x365 security and technical support teams.

**Bespoke solutions:** Solutions can be tailored to individual customer requirements.

**Environmental commitment:** Energy efficiency is at the core of our business. Through innovation in design, operation and working closely with our customers, we are continually improving the energy efficiency of our data centres.

**Operational excellence:** Key ISO certifications complement a robust Critical Environments Programme which is central to applying and maintaining best in class practices across our global data centre portfolio.

**Financial strength:** A financially secure owner and operator with investment grade credit ratings.
AMSTERDAM

Location
- The data centre is located 2km from the financial district and city centre
- A local Metro station is immediately outside the main gate
- Schiphol International Airport is 10 minutes away by car

Building Overview
- Global Switch has a long term ground lease with automatic renewal rights
- Purpose built
- Exceeds Tier III operational performance
- 40,576 sq m of gross space
- 1 data floor
- Flexible IT space with ability to create bespoke environments as required

Main Structural Features
- Reinforced concrete frame with reinforced concrete floors, metal faced cladding and glazing
- 3.75m slab to slab height
- Raised floor height of 750mm
- Minimum from raised floor: 3m clear height to underside of deepest beam
- Floor loading of 10kN/m² for technical areas, and higher for plant equipment areas
- 1 goods lift (5 tonnes)

Power
- 50kV utility supply
- Utility power supply capacity of 60MVA (current and planned)
- Technical (IT) power supplied by on-site Diesel Rotary UPS for Hall 1 with N+1 redundancy and by 2N static UPS for Halls 2, 3 and 4
- Mechanical systems backed up by standby generator system for Halls 2, 3 and 4 with N+1 redundancy
- Fully diverse power distribution to technical areas
- On-site fuel storage to support 48 hours at full load with 24x7x365 fuel delivery
- Offering 1,500 W/m² as standard, with higher power density solutions fully supported

Cooling
- 27.9MW of installed cooling provision
- Minimum N+1 resilience on all systems
- CRAH units control temperature and humidity in technical space within the recommended range of ASHRAE TC9.9
- Diverse distribution pipework throughout
- Chilled water cooling system

Fire Detection and Suppression
- Analogue addressable fire detection system in all areas
- Aspirated early warning smoke detection system (monitored 24x7x365)
- Inergen gas suppression system in technical areas

Security
- Operations Centre manned 24x7x365
- Security guard patrols 24x7x365
- Continuous CCTV surveillance of external and internal areas
- CCTV records kept for 31 days
- Comprehensive intruder detection and alarms to all areas
- Perimeter Intrusion Detection system (PIDs)
- Strict access control procedures to ISO 27001
- Access control using proximity card readers and biometric systems
- Physical access via mantrap
- Secure managed delivery and loading area available 24x7x365

Connectivity
- Carrier Neutral
- Network dense with access to multiple global and regional carriers and Internet service providers offering Dark Fibre, Wavelength, Ethernet, MPLS, VPLS, IP Transit, Peering, CDN, Storage, Virtualised Services (SDN), Voice and Mobile Services
- Access to multiple cloud services through leading public, private and hybrid cloud solution providers
- 3 dedicated Meet Me Rooms
- Diverse cable routes and pathways
- Roof space availability for satellite and antennae equipment
- AMS-IX and NL-ix present

Critical Environments Management
- Experienced 24x7x365 facilities management team
- Environment (thermal conditions) monitored 24x7x365
- All Building Management Systems (BMS) monitored 24x7x365
- Comprehensive energy metering systems
- Internationally recognised critical environments programme

Other Services
- Cross connects
- Customer reports
- Deliveries and storage
- Design and build
- Fit-out
- On-site facilities
- Remote hands
- Technical cleaning and waste disposal

Certifications
- ISO 9001, 14001, 27001, 50001
- OHSAS 18001
- ISAE 3402
- AMS-IX
- PCI DSS Compliant

Global Switch Amsterdam
Johan Huizingalaan 759
1066 VH Amsterdam
Netherlands
+31 20 6666 300
salesamsterdam@globalswitch.com
Corporate Office
4th Floor, Millbank Tower
21-24 Millbank
London SW1P 4QP
United Kingdom
+44 20 7802 5150
info@globalswitch.com

Data Centres

**Amsterdam**
Johan Huizingalaan 759
1066 VH Amsterdam
Netherlands
+31 20 6666 300
salesamsterdam@globalswitch.com

**London Campus**
London East
Global Switch House
3 Nutmeg Lane
London E14 2AX
United Kingdom
+44 20 7473 9000
saleslondon@globalswitch.com

London North
East India Dock House
240 East India Dock Road
London E14 9YY
United Kingdom
+44 20 7473 9000
saleslondon@globalswitch.com

**Frankfurt Campus**
Frankfurt North / Frankfurt South
Eschborner Landstraße 110
60489 Frankfurt am Main
Germany
+49 69 74 22 70
salesfrankfurt@globalswitch.com

**Madrid**
Calle Yévora, 4
28022 Madrid
Spain
+34 91 312 06 00
salesmadrid@globalswitch.com

**Paris Campus**
Paris East / Paris West
7-8 rue Petit
92582 Cléry Cedex, France
+33 1 55 90 04 60
salesparis@globalswitch.com

**Hong Kong**
18 Chun Yat Street
Tseung Kwan O Industrial Estate
New Territories, Hong Kong
+852 3955 1000
saleshongkong@globalswitch.com

**Singapore**
Singapore Tai Seng
2 Tai Seng Avenue
Singapore 534408

Singapore Woodlands
Woodlands Avenue 12
Singapore 738990
+65 6858 5008
salessingapore@globalswitch.com

**Sydney Campus**
Sydney East / Sydney West
400 Harris Street
Ultimo, Sydney
NSW 2007 Australia
+61 2 9566 7000
salessydney@globalswitch.com

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